



Help is Here

Help is available to anyone struggling to pay their energy bills as a result of COVID-19, whether because of contracting the virus, caring for someone with the virus, or through a lost job.

Follow these four steps if you are struggling to pay your energy bill.

1. Contact your energy provider or propane supplier for flexible payment options, energy saving tools, resources, or available programs.
2. Call 2-1-1 or go to mi211.org for help paying your energy bill.
3. Apply for State Emergency Relief (SER) directly for bill payment assistance at michigan.gov/mibridges.
Need help with this? Call 2-1-1 to be referred to a Michigan Energy Assistance Program (MEAP) grantee that can help.
4. Apply for a Home Heating Credit. Visit michigan.gov/treasury to see if you qualify.

Remember, if you need help, the first step is to contact your energy provider.

