



## Reporting Suspected Abuse or Neglect in Michigan: An Introduction to Online Reporting

This document provides a brief overview of the Michigan Online Reporting System (MORS) and resources available to mandated reporters. Review the [MORS Users Guide](#) for a step-by-step instructional.

The website for online reporting is available 24/7. When filing online, reporters have no obligation to send an additional written report (DHHS-3200) or to call the hotline. Online reporting is simply a second option. The telephone hotline remains open for oral reports, especially emergencies. If you report using the telephone hotline, you are still required to fax (616-977-1154 or 616-977-1158) or email ([MDHHS-CPS-CIGroup@michigan.gov](mailto:MDHHS-CPS-CIGroup@michigan.gov)) a completed DHS-3200 form to Centralized Intake.

### Registration

To register, go to [www.michigan.gov/mibridges](http://www.michigan.gov/mibridges) and click the **Partnerships** link at the top of the page. From there, click **Mandated Reporters** and then **Register**. You would follow the same steps but click **Login** instead of Register to access MORS any time you need to file a report in the future.

### Reporting

To enter a new complaint of suspected child abuse or neglect, click the **Create new complaint** link on the Mandated Reporter Dashboard. Help text (🔗) is featured throughout the online reporting system to inform you how to answer each question.

As a mandated reporter, you are obligated by law to provide as much detail as possible. The [Guide to Detailed Reporting](#) explains what information is helpful to include when making a report. Providing as much information as possible will enable Centralized Intake to make an informed decision as to whether the complaint meets criteria for investigation.

### Resources

For additional information about the online reporting system or reporting suspected child abuse and neglect in Michigan, visit [www.michigan.gov/mandatedreporter](http://www.michigan.gov/mandatedreporter). Here are some of the available resources:

[Online Reporting FAQs](#)

[Online Reporting User Video](#)

[Child Protection Law](#)

For assistance related to technical issues, contact the **MI Bridges Help Desk** at 1-844-799-9876. Their business hours are Monday through Friday, 9:00AM-7:00PM.

For any additional issues or questions regarding MORS, you may contact the MDHHS Centralized Intake **Mandated Reporter Hotline** at 616-977-8936.